



## Reservation Policies

Reservations for the Orchard House and amenities helps us provide a better experience for everyone. We strongly encourage everyone to make dining and event reservations in advance. Please see below for The Reserve's Reservation and Cancellation Policies:

### Dining:

- ***Reservations will have first priority in seating***
- Walk-ins will be accommodated, if possible. However, members without reservations may be asked to wait before being seated according to existing reservations and demand.
- **Parties over 8 people** will need to make reservations in advance so that special seating arrangements can be made.
  - A limited menu may be provided for larger parties. Please contact the Dining Room Manager for Menu Selections.
- ***All Dining reservations can be made by calling the Concierge at 864-869-2105***

### Events/ Functions:

- The reservation deadline for all events and functions is 2 days prior to the event or by the posted registration/reservation deadline of the event.
- Cancellations must be made **at least 48 hours in advance**. For cancellations made less than 48 hours prior to the event, ***a fee of 50% of the event price per cover will be charged to the member account.***
- For Members who sign-up for an event and do not attend and do not cancel their reservation within 48 hours of the event, a fee of 100% of the event price per cover will be charged to the member account.
- ***All Event reservations can be made by calling the Concierge at 864-869-2105***

### Boat Rentals:

- ***Advanced boat, marina and aquatic equipment rental reservations are required. We will accommodate day-of reservations, if possible.***
- Boat, marina and aquatic equipment rental cancellations must be made **at least 48 hours in advance**. For cancellations made less than 48 hours prior to the reservation, ***a fee of 50% of the boat or equipment rental will be charged to the member account.***
- Cancellations due to Inclement Weather will be excused from the 50% rental fee.